

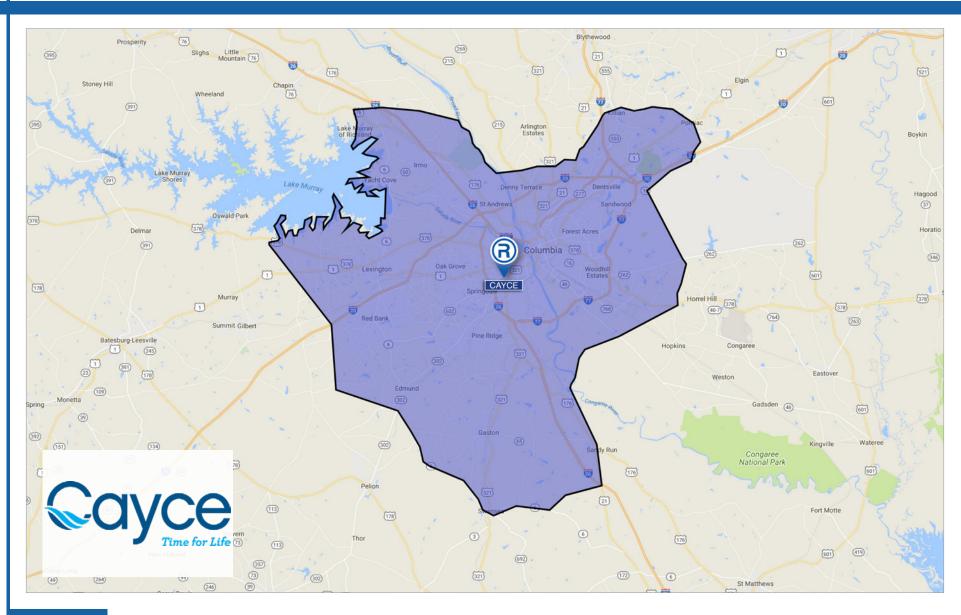
## SECONDARY RETAIL TRADE AREA PSYCHOGRAPHIC PROFILE

Cayce, South Carolina

Prepared for City of Cayce December 2017







CONTACT

REBECCA VANCE, AICP, ICMA-CM, CITY MANAGER

# TheRetailCoach® TAPESTRY SEGMENTATION PROFILE

#### + WHAT IS TAPESTRY SEGMENTATION?

Tapestry Segmentation is a market segmentation system that classifies US neighborhoods based on their socioeconomic and demographic compositions. Tapestry is a system for classifying consumers and constituents using all the variables that can distinguish consumer behavior, from household characteristics such as income and family type to personal traits like age, education, or employment and even housing choices.

Tapestry Segmentation classifies US neighborhoods into 67 distinct market segments. Neighborhoods with the most similar characteristics are grouped together, while neighborhoods with divergent characteristics are separated. Tapestry Segmentation combines the "who" of lifestyle demography with the "where" of local neighborhood geography to create a model of various lifestyle classifications, or segments, of actual neighborhoods with addresses—distinct behavioral market segments.

#### + WHO SHOULD USE TAPESTRY SEGMENTATION?

All companies, agencies, and organizations need to understand consumers/constituents in order to supply them with the right products and services and to reach them via their preferred media. These applications require a robust segmentation system that can accurately profile these diverse markets. The versatility and predictive power of Tapestry Segmentation allow users to integrate their own data or national consumer surveys into Tapestry Segmentation to identify their best market segments and reach them through the most effective channels.

#### + TAPESTRY SEGMENTATION SUMMARY GROUPS

Esri's Tapestry Segmentation provides a robust, powerful portrait of the 67 US consumer markets. To provide a broader view of these 67 segments, Esri combined them into 14 LifeMode Summary Groups based on lifestyle and lifestage composition.

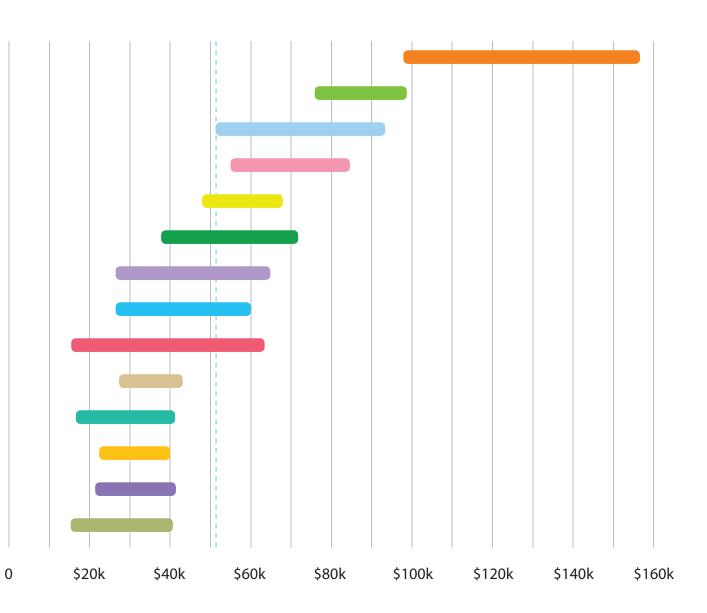
- 11 Affluent Estates
- L2 Upscale Avenues
- L3 Uptown Individuals
- L4 Family Landscapes
- L5 GenXurban
- L6 Cozy Country Living
- L7 Ethnic Enclaves
- L8 Middle Ground
- L9 Senior Styles
- L10 Rustic Outposts
- L11 Midtown Singles
- L12 Hometown
- L13 New Wave
- L14 Scholars and Patriots



## INCOME RANGE OF LIFEMODE SUMMARY GROUPS



- + Upscale Avenues
- + Uptown Individuals
- + Family Landscapes
- + GenXurban
- + Cozy Country Living
- + Ethnic Enclaves
- + Middle Ground
- + Senior Styles
- + Rustic Outposts
- + Midtown Singles
- + Hometown
- + New Wave
- + Scholars and Patriots
- --- US Median Income \$51,000





### SECONDARY RETAIL TRADE AREA • LIFEMODE SUMMARY GROUPS MAP

#### Cayce, South Carolina

#### + L1 AFFLUENT ESTATES

Established wealth — educated, well-traveled married couples

#### + L2 UPSCALE AVENUES

Prosperous, married couples in higher density neighborhoods

#### + L3 UPTOWN INDIVIDUALS

Younger, urban singles on the move

#### + L4 FAMILY LANDSCAPES

Successful younger families in newer housing

#### + L5 GENXURBAN

Gen X in middle age; families with fewer kids and a mortgage

#### + L6 COZY COUNTRY

Empty nesters in bucolic settings

#### + L7 ETHNIC ENCLAVES

Established diversity — young, Hispanic homeowners with families

#### + L8 MIDDLE GROUND

Lifestyles of thirtysomethings

#### + L9 SENIOR STYLES

Senior lifestyles reveal the effects of saving for retirement

#### + L10 RUSTIC OUTPOSTS

Country life with older families, older homes

#### + L11 MIDTOWN SINGLES

Millennials on the move; single, diverse, and urban

#### + L12 HOMETOWN

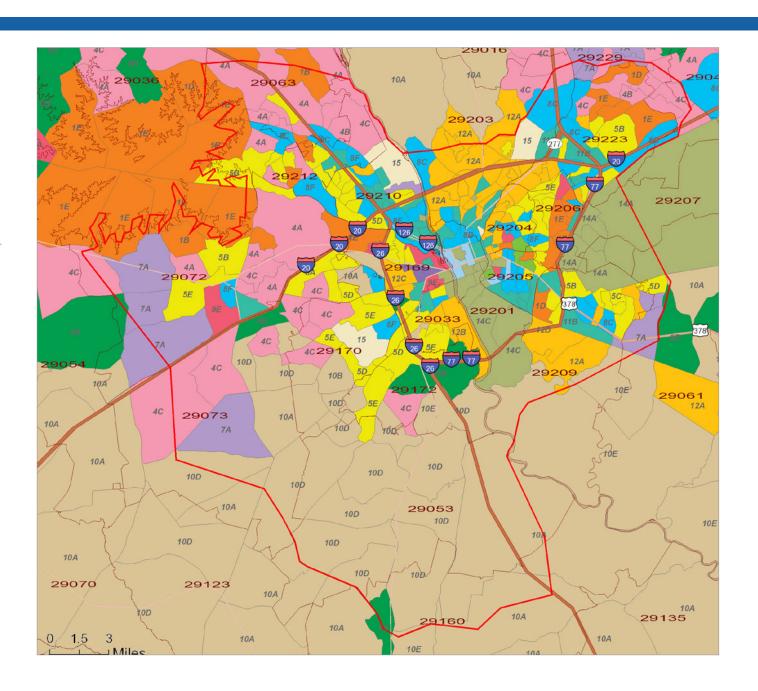
Growing up and staying close to home; single householders

#### + L13 NEXT WAVE

Urban denizens; young, diverse, hardworking families

#### + L14 SCHOLARS AND PATRIOTS

College campuses and military neighborhoods





## SECONDARY RETAIL TRADE AREA • TOP TAPESTRY SEGMENTS

#### Cayce, South Carolina

	TAPESTRY SEGMENTATION	HOUSEHOLDS PERCENT	CUMULATIVE PERCENT	US HOUSEHOLDS PERCENT	CUMULATIVE PERCENT	INDEX
1	Young and Restless (11B)	8.4%	8.4%	1.7%	1.7%	485
2	Middleburg (4C)	7.5%	15.9%	2.9%	4.6%	264
3	Down the Road (10D)	6.5%	22.4%	1.1%	5.7%	570
4	Bright Young Professionals (8C)	5.8%	28.2%	2.2%	7.9%	258
5	In Style (5B)	5.7%	33.9%	2.2%	10.1%	255
	Subtotal	33.9%		10.1%		
6	Soccer Moms (4A)	5.5%	39.4%	2.9%	13.0%	190
7	Exurbanites (1E)	4.5%	43.9%	1.9%	14.9%	232
8	Comfortable Empty Nesters (5A)	4.4%	48.3%	2.5%	17.4%	179
9	Old and Newcomers (8F)	4.0%	52.3%	2.3%	19.7%	173
10	Modest Income Homes (12D)	4.0%	56.3%	1.3%	21.0%	304
	Subtotal	22.4%		10.9%		
11	Up and Coming Families (7A)	3.8%	60.1%	2.4%	23.4%	163
12	Rustbelt Traditions (5D)	3.5%	63.6%	2.2%	25.6%	161
13	Midlife Constants (5E)	3.4%	67.0%	2.5%	28.1%	138
14	Home Improvement (4B)	3.2%	70.2%	1.7%	29.8%	189
15	Set to Impress (11D)	3.0%	73.2%	1.4%	31.2%	218
	Subtotal	16.9%		10.2%		
16	Family Foundations (12A)	2.9%	76.1%	1.1%	32.3%	276
17	Emerald City (8B)	2.5%	78.6%	1.4%	33.7%	178
18	Dorms to Diplomas (14C)	2.2%	80.8%	0.5%	34.2%	431
19	College Towns (14B)	2.2%	83.0%	1.0%	35.2%	227
20	Southern Satellites (10A)	2.0%	85.0%	3.1%	38.3%	65
	Subtotal	11.8%		7.1%		
	Total	85.3%		38.4%		222



- · One of the youngest markets: Half the householders under age 35; median age 29.4.
- Primarily single-person households (Index 163) with some shared households (Index 201).
- Highly mobile market, beginning careers and changing addresses frequently.
- Naturally, one of the top 5 renter markets (Index 237).
- Apartment rentals popular: 45% in 5–19 unit buildings (Index 507), 26% in 20+ unit buildings (Index 325).
- · Majority of housing built in 1970 or later (83%).

11B

#### + MARKET PROFILE

(Consumer preferences are estimated from data by GfK MRI)

- No landline telephone for majority of HHs, preferring a cell phone only.
- Use their cell phone to text, listen to music, pay bills, redeem coupons, look up directions, and access financial information.
- Online activities include banking (with paperless statements), purchasing items on eBay, accessing Twitter and Facebook, and watching movies and TV shows.
- Enjoy dancing, playing pool, watching MTV and Comedy Central programs, reading fashion magazines, and playing volleyball.
- Listen to blues, jazz, rap, hip hop, and dance music, and read music magazines.
- Purchase natural/organic food, but frequent fast food restaurants.

#### + SOCIOECONOMIC TRAITS

- Education completed: 2 out of 3 have some college, an associate's degree, or a bachelor's degree or higher. Education in progress: almost 15% are still enrolled in college (Index 185).
- Labor force participation rate is exceptionally high at 75.4%; unemployment is low at 7.8%.
- These are careful shoppers, aware of prices, and demonstrate little brand loyalty.
- They like to be the first to try new products, but prefer to do research before buying the latest electronics.
- Most of their information comes from the Internet and TV, rather than traditional media.
- Carry their cell phone everywhere they go.

#### + HOUSING

Median home value is displayed for markets that are primarily owner occupied; average rent is shown for renter-occupied markets. Tenure and home value are estimated by Esri. Housing type and average rent are from the Census Bureau's American Community Survey.



Typical Housing:
Multiunit Rentals
Average Rent:
\$920
US Average: \$990

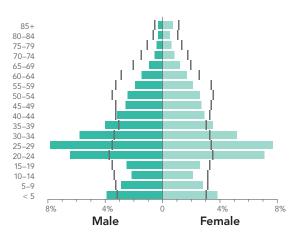
## YOUNG AND RESTLESS LifeMode Group • Midtown Singles



#### AGE BY SEX (Esri data)

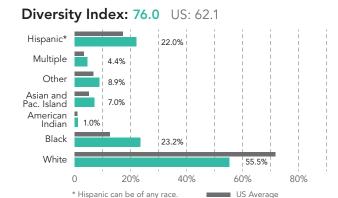
#### **Median Age: 29.4** US: 37.6

Indicates US



#### RACE AND ETHNICITY (Esri data)

The Diversity Index summarizes racial and ethnic diversity. The index shows the likelihood that two persons, chosen at random from the same area, belong to different race or ethnic groups. The index ranges from 0 (no diversity) to 100 (complete diversity).



350

#### INCOME AND NET WORTH

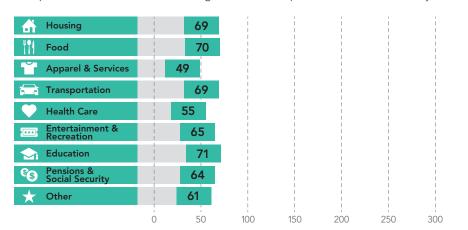
Net worth measures total household assets (homes, vehicles, investments, etc.) less any debts, secured (e.g., mortgages) or unsecured (credit cards). Household income and net worth are estimated by Esri.

#### Median Household Income

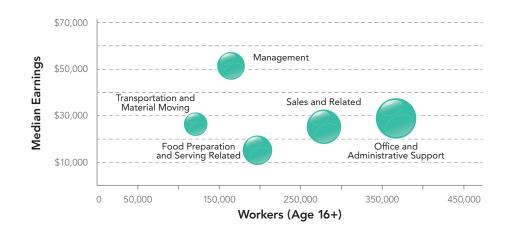


#### **AVERAGE HOUSEHOLD BUDGET INDEX**

The index compares the average amount spent in this market's household budgets for housing, food, apparel, etc., to the average amount spent by all US households. An index of 100 is average. An index of 120 shows that average spending by consumers in this market is 20 percent above the national average. Consumer expenditures are estimated by Esri.



#### **OCCUPATION BY EARNINGS**





- · Semirural locales within metropolitan areas.
- · Neighborhoods changed rapidly in the previous decade with the addition of new single-family homes.
- Include a number of mobile homes (Index 152).
- · Affordable housing, median value of \$158,000 (Index 89) with a low vacancy rate
- Young couples, many with children; average household size is 2.73.
- FACTOR VINE TO STATE OF THE PARTY.



#### + MARKET PROFILE

(Consumer preferences are estimated from data by GfK MRI)

- Residents are partial to trucks, SUVs, and occasionally, convertibles, or motorcycles.
- Entertainment is primarily family-oriented, TV and movie rentals or theme parks and family restaurants.
- Spending priorities also focus on family (children's toys and apparel) or home DIY projects.
- Sports include hunting, target shooting, bowling, and baseball.
- TV and magazines provide entertainment and information.
- Media preferences include country and Christian channels.

#### + SOCIOECONOMIC TRAITS

- Education: 66% with a high school diploma or some college.
- Unemployment rate lower at 7.4% (Index 85).
- $\bullet$  Labor force participation typical of a younger population at 66.7% (Index 106).
- Traditional values are the norm here—faith, country, and family.
- Prefer to buy American and for a good price.
- Comfortable with the latest in technology, for convenience (online banking or saving money on landlines) and entertainment.

#### + HOUSING

Median home value is displayed for markets that are primarily owner occupied; average rent is shown for renter-occupied markets. Tenure and home value are estimated by Esri. Housing type and average rent are from the Census Bureau's American Community Survey.



Typical Housing:
Single Family
Median Value:
\$158,000
US Median: \$177,000

11



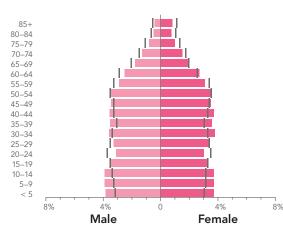
## MIDDLEBURG LifeMode Group • Family Landscapes



#### AGE BY SEX (Esri data)

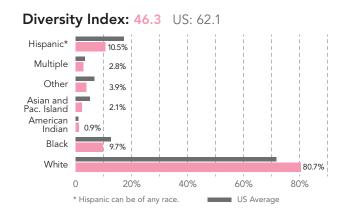
#### **Median Age: 35.3** US: 37.6

Indicates US



#### RACE AND ETHNICITY (Esri data)

The Diversity Index summarizes racial and ethnic diversity. The index shows the likelihood that two persons, chosen at random from the same area, belong to different race or ethnic groups. The index ranges from 0 (no diversity) to 100 (complete diversity).



#### INCOME AND NET WORTH

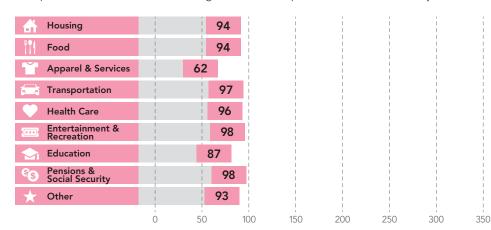
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#### Median Household Income

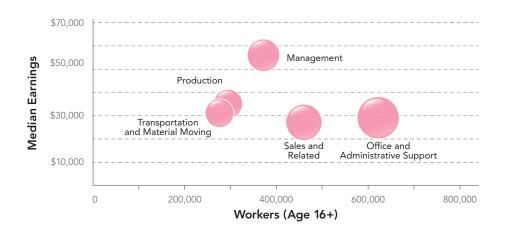


#### AVERAGE HOUSEHOLD BUDGET INDEX

The index compares the average amount spent in this market's household budgets for housing, food, apparel, etc., to the average amount spent by all US households. An index of 100 is average. An index of 120 shows that average spending by consumers in this market is 20 percent above the national average. Consumer expenditures are estimated by Esri.



#### **OCCUPATION BY EARNINGS**





- · Two-thirds of households are owned.
- Family market, primarily married couples or single-parent households (Index 145).
- Close to half of all households live in mobile homes (Index 808).
- Four-fifths of households were built in 1970 or later.
- · About 18% of owned homes are valued under \$50,000 (over 3 times the US percentage)

10D

#### + MARKET PROFILE

(Consumer preferences are estimated from data by GfK MRI)

- Purchased a used vehicle in the past year, likely maintaining the vehicle themselves.
- Routinely stop by the convenience store to purchase a lottery ticket.
- Participate in fishing and hunting.
- · Visit chat rooms and play games online.
- Listen to the radio, especially at work, with a preference for rap, R&B, and hip-hop music.
- Enjoy programs on Animal Planet, typically watching via satellite dish.
- Often prepare quick meals, using packaged or frozen dinner entrees.
- Favorite fast food: pizza.
- Frequent Walmart for all their shopping needs (groceries, clothing, pharmacy, etc.).

#### + SOCIOECONOMIC TRAITS

- Education completed: 37% with a high school diploma only, 38% with some college education or a degree.
- Unemployment rate is 11.6%, higher than the US rate.
- Labor force participation rate is 59.6%, slightly lower than the US.
- Family-oriented, outgoing consumers; they place importance on preserving time-honored customs.
- They put a premium on convenience rather than health and nutrition.

#### + HOUSING

Median home value is displayed for markets that are primarily owner occupied; average rent is shown for renter-occupied markets. Tenure and home value are estimated by Esri. Housing type and average rent are from the Census Bureau's American Community Survey.



Typical Housing:

Mobile Homes: Single Family

Median Value:

\$104,000

US Median: \$177,000

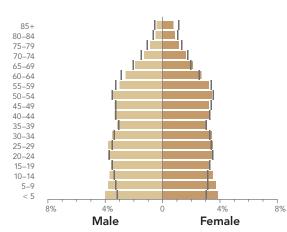
## DOWN THE ROAD LifeMode Group • Rustic Outposts



#### AGE BY SEX (Esri data)

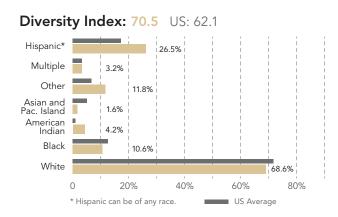
#### **Median Age: 34.3** US: 37.6

Indicates US



#### RACE AND ETHNICITY (Esri data)

The Diversity Index summarizes racial and ethnic diversity. The index shows the likelihood that two persons, chosen at random from the same area, belong to different race or ethnic groups. The index ranges from 0 (no diversity) to 100 (complete diversity).



#### INCOME AND NET WORTH

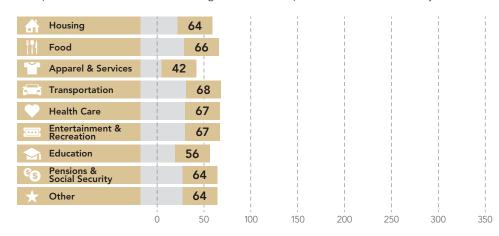
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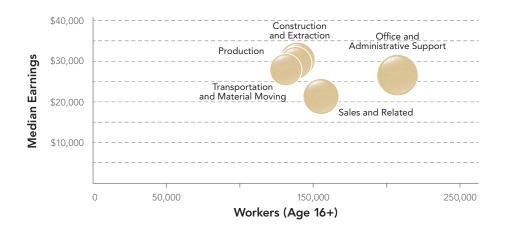


#### AVERAGE HOUSEHOLD BUDGET INDEX

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#### **OCCUPATION BY EARNINGS**





8C

## **+ OUR NEIGHBORHOOD**

- Approximately 56% of the households rent; 44% own their homes.
- Household type is primarily couples, married (or unmarried), with above average concentrations of both single-parent (Index 125) and single-person (Index 115) households.
- Multiunit buildings or row housing make up 55% of the housing stock (row housing (Index 182), buildings with 5-19 units (Index 277)); 44% built 1980-99.
- Average rent is slightly higher than the US (Index 102).
- · Lower vacancy rate is at 8.9%.

#### + MARKET PROFILE

(Consumer preferences are estimated from data by GfK MRI)

- Own US savings bonds.
- Own newer computers (desktop, laptop, or both), iPods, and 2+ TVs.
- Go online to do banking, access YouTube or Facebook, visit blogs, and play games.
- Use cell phones to text, redeem mobile coupons, listen to music, and check for news and financial information.
- Find leisure going to bars/clubs, attending concerts, going to the zoo, and renting DVDs from Redbox or Netflix.
- Read sports magazines and participate in a variety of sports, including backpacking, basketball, football, bowling, Pilates, weight lifting, and yoga.
- Eat out often at fast-food and family restaurants.

#### + SOCIOECONOMIC TRAITS

- Education completed: 36% with some college or an associate's degree, 30% with a bachelor's degree or higher. Education in progress is 10% (Index 127).
- Unemployment rate is lower at 7.1%, and labor force participation rate of 73% is higher than the US rate.
- These consumers are up on the latest technology.
- They get most of their information from the Internet.
- Concern about the environment, impacts their purchasing decisions.

#### + HOUSING

Median home value is displayed for markets that are primarily owner occupied; average rent is shown for renter-occupied markets Tenure and home value are estimated by Esri. Housing type and average rent are from the Census Bureau's American Community Survey.



Typical Housing:
Single Family;
Multiunits
Average Rent:
\$1,000
US Average \$990

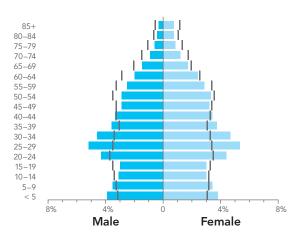
## BRIGHT YOUNG PROFESSIONALS LifeMode Group • Middle Ground



#### AGE BY SEX (Esri data)

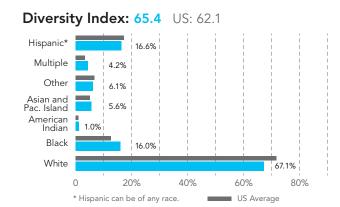
#### **Median Age: 32.2** US: 37.6

Indicates US



#### RACE AND ETHNICITY (Esri data)

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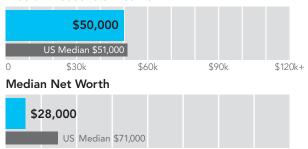


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#### INCOME AND NET WORTH

Net worth measures total household assets (homes, vehicles, investments, etc.) less any debts, secured (e.g., mortgages) or unsecured (credit cards). Household income and net worth are estimated by Esri.

#### Median Household Income



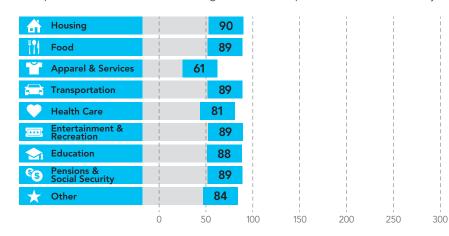
\$200k

\$300k

\$400k+

#### AVERAGE HOUSEHOLD BUDGET INDEX

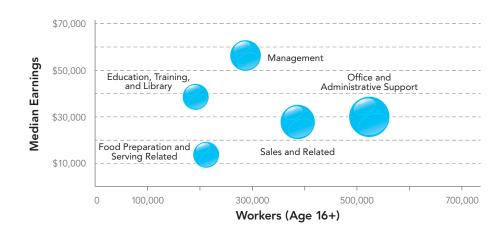
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#### **OCCUPATION BY EARNINGS**

The five occupations with the highest number of workers in the market are displayed by median earnings. Data from the Census Bureau's American Community Survey.

\$100k





- City dwellers of large metropolitan areas.
- Married couples, primarily with no children (Index 112) or single households (Index 109); average household size at 2.33.
- Home ownership average at 69% (Index 108); more than half, 51%, mortgaged (Index 112).
- Primarily single-family homes, in older neighborhoods (built before 1980), with a mix of town homes (Index 133) and smaller (5 –19 units) apartment buildings (Index 110).
- Median home value at \$213,500.
- Vacant housing units at 8.8%

#### 5B

#### + MARKET PROFILE

(Consumer preferences are estimated from data by GfK MRI)

- Partial to late model SUVs or trucks.
- Homes integral part of their style; invest in home remodeling/maintenance, DIY or contractors; housekeeping hired.
- Prefer organic foods, including growing their own vegetables.
- Financially active, from a variety of investments to home equity lines of credit.
- Meticulous planners, both well insured and well invested in retirement savings.
- Generous with support of various charities and causes.
- Actively support the arts, theater, concerts, and museums.

#### + SOCIOECONOMIC TRAITS

- $\bullet$  College educated: 46% are graduates (Index 162); 75% with some college education.
- Low unemployment is at 5.6% (Index 65); higher labor force participation rate is at 68% (Index 108) with proportionately more 2-worker households (Index 112).
- Median household income of \$65,600 reveals an affluent market with income supplemented by investments (Index 143) and a substantial net worth (Index 179).
- Connected and knowledgeable, they carry smartphones and use many of the features.
- Attentive to price, they use coupons, especially mobile coupons.

#### + HOUSING

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Typical Housing:
Single Family
Median Value:
\$214,000
US Median \$177,000

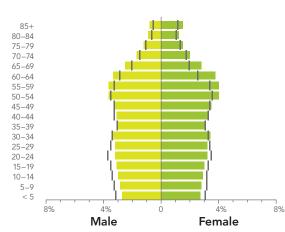
## IN STYLE LifeMode Group • GenXurban



#### AGE BY SEX (Esri data)

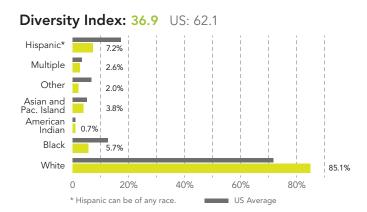
#### **Median Age: 41.1** US: 37.6

Indicates US



#### RACE AND ETHNICITY (Esri data)

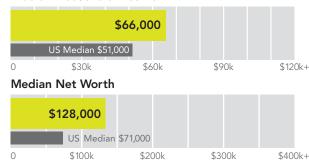
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#### INCOME AND NET WORTH

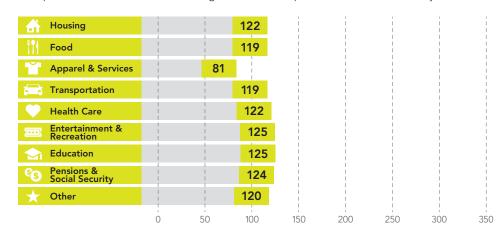
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#### Median Household Income

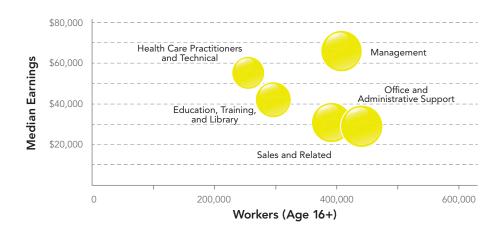


#### AVERAGE HOUSEHOLD BUDGET INDEX

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#### **OCCUPATION BY EARNINGS**





## ABOUT THE RETAIL COACH

The Retail Coach, LLC, is a national retail analytics and locational intelligence firm that specializes in all aspects of retail market analyses and recruitment, from "macro to micro" trade area assessment to actively recruiting retailers on behalf of our clients.

Through its unique Retail360° process, The Retail Coach offers a dynamic system of products and services that better enable communities to maximize their retail development potential.



## Retail360°

Providing more than simple data reports of psychographic and demographic trends, The Retail Coach goes well beyond other retail consulting and market research firms' offerings by combining current national and statewide demographics and trend data with real-world, "on-the-ground" data gathered through extensive visits within our clients' communities.

Every community is different, and there is no "one size fits all" retail recruitment solution. Compiling the gathered data into client-tailored information packets that are uniquely designed for, and targeted to, specific retailers and restaurants who meet the community's needs helps assure our clients that they are receiving the latest and best information for their retail recruitment efforts—all with personal service and coaching guidance that continues beyond the initial project scope and timeline.

Our Retail360° process assures that communities get timely, accurate and relevant information. Translating that data into the information that retailers need and seek assures our clients even better possibilities for tremendous retail growth and success.

The Retail Coach -

"It's not about data. It's about your success."

C. Kelly Cofer President & CEO The Retail Coach, LLC



The observations, conclusions and recommendations contained in this study are solely those of The Retail Coach, LLC and should not be construed to represent the opinions of others, including its clients, or any other entity prior to such entity's express approval of this study.

All information furnished is from sources deemed reliable and is submitted subject to errors, omissions, change of terms and/or conditions.

Sources used in completing this study include: infoUSA™, Applied Geographic Solutions, Nielsen 2017, ESRI 2017, U.S. Census Bureau, Economy. com, Spatial Insights Inc., Urban Land Institute, CensusViewer.com, International Council of Shopping Centers, and/or U.S. Bureau of Labor and Statistics.

To better represent current data, where applicable, portions of estimated actual sales may be calculated using an average sales per square foot model.

Mapping data is provided by MapInfo, Nielsen, ESRI and/or Microsoft Corporation.

All information furnished is from sources deemed reliable and is submitted subject to errors, omissions, change of terms and/or conditions.